Ooma® Office

Ooma Office for Clio Manage CRM

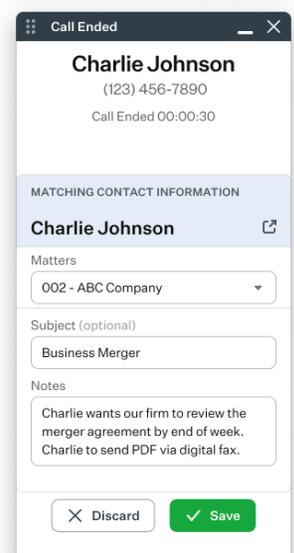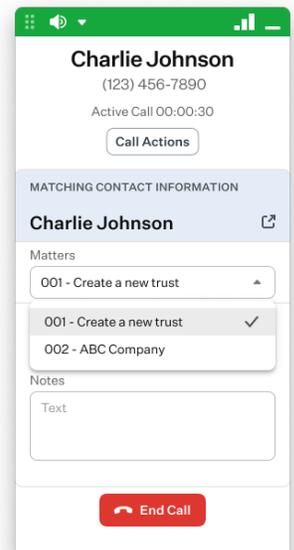## The all-in-one phone solution for modern law firms.

Ooma Office Pro Plus is the comprehensive cloud-based phone system that delivers 50+ advanced tools and features needed to elevate business communications, client service, streamline operations and maximize productivity. Ooma Office Pro Plus customers enjoy many benefits compared to traditional phone carriers:

- Save up to 70% on monthly phone bills.
- Preserve office number or choose a new one.
- Unlimited calling in the U.S., Canada and Puerto Rico.
- Easy to install, use and manage.
- Always-on access to 24x7 customer support.

Ooma Office Pro Plus integration with Clio Manage CRM elevates the user experience by enabling personalized service and communications history tracking when interacting with clients.

Law firms that enable the integration benefit from the following features:

- Preview client profiles and associated legal matters when making or receiving phone calls. Information from Clio Manage is matched with the caller ID phone number to display essential client information without needing to search for the customer record within the CRM application.
- During the call, customer records are easily accessed with a single click.
- Capture every interaction for billing purposes.

Take your law firm to the highest levels.

Effortless Client Communications – Impress clients from the first call with a professional virtual receptionist that guides callers to the right attorneys, employees or departments. Answer common questions like office directions, office hours or how to reach staff after hours.

Stay Connected, Anywhere – Intuitive mobile and desktop apps empower attorneys and staff to make and receive calls, send and receive text messages, record calls, join videoconferences and send and receive digital faxes from any location.

Instant Client Identification - Caller-ID Pops enable attorneys and staff to preview client profiles and manage details when taking or making calls. When an attorney connects with a client that has a matching record within the Clio CRM application, a Caller-ID Pop appears on the Ooma desktop showing detailed client information including associated legal matters.

Complete Call Control - Staff can mute themselves, put the call on hold, record the conversation, add a call participant, transfer the call, or seamlessly flip the call to another device such as a mobile phone.

Accurate Billing – Automated call logs for matched CRM contacts and the ability to quickly document conversations and billable hours within Clio help ensure accurate billing and client interaction history.

Meet Anytime - Meet virtually with up to 100 participants at any time with audio and videoconferencing; increase successful outcomes using videoconferencing as mock courtrooms.

Take your legal practice to the next level with Ooma Office Pro Plus for Clio. Deliver the services that keep clients loyal while streamlining operations and maximizing productivity with a tailored phone system.

Key Ooma Office Pro Plus Features

$29.95 per month/per user. Applicable taxes and fees are not included.

- 911 Service
- Audio and videoconferencing
- Call Analytics
- Call Park
- Call Queuing
- Call Recording
- Call Screening
- Caller Info Match
- Clio Integration
- CRM Integration
- Desktop App
- Digital Call Deflection
- Digital Fax
- Dynamic Caller ID
- Email Audio Attachments
- Enhanced Call Blocking
- Find Me, Follow Me
- Google and Office 365 Integrations
- Hot Desking
- Mobile App
- Music On Hold
- One-to-Many Messaging
- One Toll-free Number
- Online Bookings
- Ooma Meetings Recording
- Ring Groups
- Team Chat
- Text Messaging
- Transfer Music
- Virtual Fax
- Virtual Receptionist
- Voicemail Transcription

Please visit **https://www.ooma.com/small-business-phone-systems/plans/** to view the complete list of features.

Get started today.

Contact our sales team at 877-920-2364 to learn more about how Ooma Office Pro Plus for Clio simplifies communications and unlocks the full potential of your legal practice.